SOUTHWEST**SOLUTIONS**GROUP business organization systems

Streamline Picking To Increase Customer Retention

How Much Does A Mispick Cost You?



- Reduced Picking Mistakes
- Fewer Returned Orders & Restocking
- Fewer Repicked Items Due To Shipping Mistakes
- Improved Customer Satisfaction
- Increased Repeat Customers

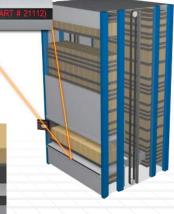
Pick the Right Part The First Time

The cost of a picking mistake is typically calculated using the cost of the item and the additional shipping costs incurred. But consider how much time is wasted returning the incorrect item to inventory and then picking, packing and shipping the correct item. There are additional hidden costs-unhappy customers and the negative impact to your company reputation.

Automated storage and picking solutions quickly present the correct item to the worker for picking. Integrated with light directed picking technology, the worker is directed to the exact location of the item, reducing human error and uncertainty.

A reduction in picking errors ultimately leads to better inventory control. Constantly returning and re-picking items makes it difficult to successfully track inventory levels. Automated storage and picking solutions can provide real time inventory tracking.





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