

## the latest "must have" Condo amenity

## **TZ Concierge™ - Intelligent Package Delivery Lockers**

Every year the number of delivered packages increases. Getting them into the right hands takes time and labor and often some can go missing. Residents increasingly expect 24/7 retrieval of their delivered items with 100% security.

Now there is an easy-to-use 24/7 solution that simplifies the internal delivery process, reduces cost and improves service levels to residents while recording every package drop-off and pick-up ensuring no misplaced packages

It's called TZ Concierge<sup>™</sup>, a modular state-of-the-art intelligent locker system for secure and easy package receipt, storage and delivery.



# Simplicity. Security. Satisfaction. Savings.

#### **Reduces Package Handling**

Packages are placed directly into TZ Concierge<sup>™</sup> by couriers or door staff and recipients are automatically notified by e-mail or text message to collect their packages. TZ Concierge<sup>™</sup> greatly reduces property management work load by eliminating the need for staff to deliver packages and maintain paper-based manual records.

#### 24/7 Access with E-Mail / Text Alerts

TZ Concierge<sup>™</sup> enables a higher level of customer convenience with 24/7 package collection and email or text message notification when the package is delivered. Electronic records replace the need for signatures.

#### **Increased Security**

TZ Concierge<sup>™</sup> provides a more secure method for customers to pick-up packages offering end-to-end chain of custody and complete automation and management of the delivery process.

#### **Complete Tracking and Full Accountability**

TZ Concierge<sup>™</sup> provides total control as it tracks every drop-off and pick-up

#### **Eliminates Receiving or Storage Room**

Packages are stored in the lockers – no need for a receiving room or for unsightly packages to clutter the lobby or reception area.

#### Scalable Modular Locker Design

Modular in design and available in a range of finishes – simply add more lockers as package deliveries increase.

#### **Dry Cleaning, Flowers and Food**

Special lockers can be provided to accommodate a range of delivered items including dry cleaning, flowers and even grocery deliveries from trusted suppliers.

SOUTHWEST**SOLUTIONS**GROUP business organization systems

www.southwestsolutions.com

## Toll Free 1-800-803-1083