

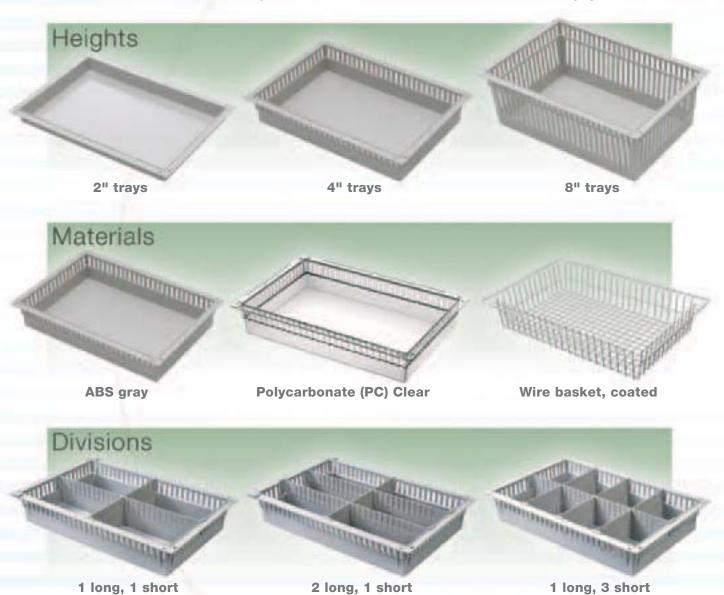
#### SOUTH WEST SOLUTION SGROUP

business organization systems

## MODULAR TRAY SYSTEM FEATURING FLEX MODUL

Features, Advantages Benefits

The **MedStorMax healthcare storage system** is the result of intensive engineering and product development that offers the hospital maximum storage capacity in a cart or cabinet made especially for managing inventory.



The **MedStorMax** design incorporates a modular tray system with maximum variability in tray configuration. The result is the best healthcare storage system on the market today that produces 30% space savings through flexible dividing of trays and baskets.

- Light weight trays that are highly durable
- Smooth walls for hygienic cleaning
- Simple and quick divider adjustment
- Greater storage capacity than competitor trays
- Panel spacing of 11/4" gives higher density
- Flexible sliding dividers





- 4" and 8" modular trays; or 4" and 7" wired baskets.
- This increased storage means fewer carts need to be purchased for larger storage areas, reducing capital purchase cost
- Further optimize space within trays with adjustable dividers that have a unique clip-on locking design to withstand high loads without being forced out of position
- Unique design of the slide tracks on the side panels allows trays to be extended and viewed at an angle without falling out of the cart (pull-out stopper required)





#### **TRIPLE COLUMN CARTS**



MS8160

Three Columns with Tambour Door

- The MS8160 is a triple column medical storage cart, with tambour door, designed for quick access to medical instruments and supplies, featuring the most innovative modular tray system on the market.
- The MS8160 can be configured for use in supporting various surgical procedures, including:
  - Arthroscopy
  - Cardiology
  - 0 ... . . . .
  - Catheterization
  - Cystoscopy
  - Endovascular Labs
  - ENT

- Laparoscopy
- Ophthalmology
- Orthopedic
- Neurology
- Urology
- Vascular
- Interventional Radiology













(Shown in Hammertone Blue)



Single Column & Double Column



#### **CATHETER PROCEDURE CARTS**

Single Column



• Cath Slide Shelves can be mounted in a lower position to create storage above for over-sized items

#### **CATHETER PROCEDURE CARTS**

**Double Column** 

#### MS8140DR-CATH1

Double Column Cath Cart with 2 Catheter Slide Shelves, Tempered Glass Doors





Cath Cart with Tempered Glass Door. Preconfigured as follows: Left Column, 1 Catheter Slide Shelf with 3 Slides; Right Column 3 ea. 1/2" trays, 5 ea. 4" Wired Baskets, 4 ea. 7" Wired Baskets



#### MS8140CATH-7

Double Column Cath Cart with Tambour Door. Preconfigured as follows: Left Column, 1 Catheter Slide Shelf with 3 Slides; Right Column, 5 ea. 1/2" Trays, 5 ea. 2" Trays, 4 ea. 4" Trays, 2 ea. 8" Trays (Shown with Optional Side Panels)



#### **CATHETER PROCEDURE CARTS**

Triple Column



#### PRECONFIGURED DOUBLE COLUMN CARTS



MS8140-A
OR Cart
(Shown in Hammertone Gray)



MS8140-B Central Supply Cart



MS8140-C Endovascular Cart (Shown in Hammertone Green)



MS8140-D Interventional Radiology Cart (Shown in Hammertone Blue)



MS8140-ARTHRO Arthroscopy Cart (Shown in Burgundy)



MS8140-CARDIO Cardiac Cart (Shown in Mauve)

#### PRECONFIGURED DOUBLE COLUMN CARTS



**MS8140-CYSTO** Cysto/Urology Cart



MS8140-OPTHA Ophthalmology/ENT Cart (Shown in Light Blue)



**MS8140-LAP** Laparoscopy Cart (Shown in Teal)



**MS8140-ORTHO** Orthopedic Cart (Shown in Forest Green)



**MS8140-VASC** Vascular Cart (Shown in Hammertone Blue)



MS8140-URO Urology Cart (Shown in Hammertone Gray)

#### PRECONFIGURED TRIPLE COLUMN CARTS



MS8160-ARTHROArthroscopy Cart





Cardiac Cart (Shown in Burgundy)



#### PRECONFIGURED TRIPLE COLUMN CARTS



Orthopedic Cart (Shown in Mauve)



(Shown in Hammer Red)





#### **MEDSTORMAX CABINETS**



MS8028 Single Column Cabinet with Tambour Door Vascular Cart (Shown in Hammer Red)

### MS8040CATH2 Cath Cabinet, Double Wide



## MS8040SH Central/Sterile Supply Cart (Shown in Yellow)



#### **INTRAOCULAR LENS CARTS**

Secure & Expand Sterile Storage of Intraocular Lenses





- Does not count against available square footage.
- Perform more procedures each day by storing lenses in one mobile unit.
- Compatible with multiple brands and sizes of IOL boxes, including Alcon, Bausch & Lomb®, Rayner, and Abbott Medical Optics.
- Designed for storage of intraocular lenses in outpatient surgery.
- Six pull-out drawer shelves with adjustable dividers -ideal for medical supplies used in surgery centers and operating rooms
- Double doors with plexiglass inserts open 180 degrees for model # IOL924; 270 degrees for model # IOL1260 for full access
- Plexiglass windows allow for visibility of supplies, while locking doors provide security

Drawer with Adjustable Dividers

#### **VISUAL BIN STORAGE CARTS**

Locate Supplies with Ease



Harloff's **Visual Bin Storage Cart** is designed to hold a mixed assortment of storage bins in a secured, portable and visual environment for effective inventory management of clinical supplies. The cart provides flexible storage and transport of sterile medical supplies while helping facilities secure and manage inventory to cut costs, decrease waste, improve productivity and enhance patient care.

It's unique feature is a louvered panel inside the locking cabinet which holds up to 42 Akro-Mills AkroBins® (bins not included). Use the multiple sizes and colors of these bins to organize supplies in standardized locations that can be delivered to wherever they are needed, increasing workspace efficiency and improving workflow.

- Enclosed and locking cabinet keeps items secure.
- Standard clear front Plexiglas doors allow visual inspection of supplies.
- Built using powder-coated steel for durability and easy to clean surfaces
- Louvered Back Panel holds multiple sizes of AKROBINS® (bins not included)
- Key locking doors open flush to sides of cabinet for unobstructed access
- Integrated side push handles
- Full wrap-around vinyl bumper
- Five inch (12.7 cm) premium rubber full-swivel ball-bearing casters, (one with brake, one tracking)
- Cart is delivered assembled, with wheels installed



#### 2 INCH FLEXMODUL TRAY & DIVIDERS

The Innovation of H+H FlexModul



81030-7-2" tray with 1 long, 3 short dividers, ABS Gray (Shown)

81060-7-upgrade to PC Clear tray & dividers

81030-8-2" tray with 2 long, 2 short dividers, ABS Gray (Shown)

81060-8-upgrade to PC Clear tray & dividers

#### 4 INCH FLEXMODUL TRAY & DIVIDERS

The Innovation of H+H FlexModul



81031-1-4" tray with 1 long divider, ABS Gray 81061-1- upgrade to PC Clear tray & divider (Shown)



81031-3-4" tray with 2 long dividers, ABS Gray (Shown) 81061-3-upgrade to PC Clear tray & dividers



81031-5-4" tray with 1 long, 1 short dividers, ABS Gray 81061-5-upgrade to PC Clear tray & dividers (Shown)



81031-7-4" tray with 1 long, 3 short dividers, ABS Gray (Shown) 81061-7-upgrade to PC Clear tray & dividers



81031-2-4" tray with 1 short divider, ABS Gray 81061-2-upgrade to PC Clear tray & divider (Shown)



**81031-4**–4" tray with 2 short dividers, ABS Gray (Shown) **81061-4**–upgrade to PC Clear tray & dividers



**81031-6**–4" tray with 2 long, 1 short dividers, ABS Gray **81061-6**–upgrade to PC Clear tray & dividers (Shown)



**81031-8**–4" tray with 2 long, 2 short dividers, ABS Gray (*Shown*) **81061-8**–upgrade to PC Clear tray & dividers

#### **8 INCH FLEXMODUL TRAY & DIVIDERS**

The Innovation of H+H FlexModul



81032-1-8" tray with 1 long divider, ABS Gray 81062-1-upgrade to PC Clear tray & divider (Shown)



**81032-3**-8" tray with 2 long dividers, ABS Gray *(Shown)* **81062-3**-upgrade to PC Clear tray & dividers



81032-5-8" tray with 1 long, 1 short dividers, ABS Gray 81062-5-upgrade to PC Clear tray & dividers (Shown)



**81032-7**–8" tray with 1 long, 3 short dividers, ABS Gray (Shown) **81062-7**–upgrade to PC Clear tray & dividers



81032-2-8" tray with 1 short divider, ABS Gray 81062-2-upgrade to PC Clear tray & divider (Shown)



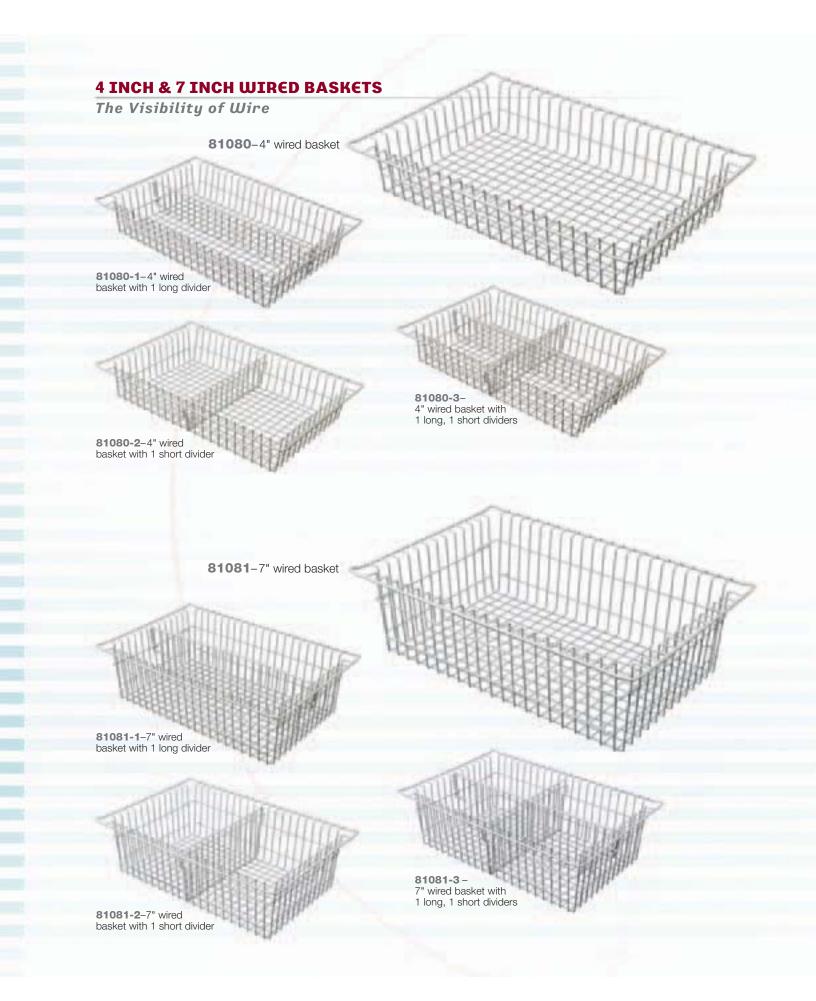
**81032-4**-8" tray with 2 short dividers, ABS Gray *(Shown)* **81062-4**-upgrade to PC Clear tray & dividers



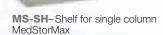
**81032-6** – 8" tray with 2 long, 1 short dividers, ABS Gray **81062-6** – upgrade to PC Clear tray & dividers (Shown)



81032-8 – 8" tray with 2 long, 2 short dividers, ABS Gray (Shown) 81062-8 – upgrade to PC Clear tray & dividers



#### **ACCESSORIES FOR MEDSTORMAX CARTS AND CABINETS**





MS-SH1-Shelf for single column MedStorMax with 2 adjustable dividers



MS-SH2-Shelf for full double column MedStorMax with 5 adjustable dividers



MSCATH-3 – Catheter slide shelf for use in single column MedStorMax, with 3 cath slides, 5 hooks per slide, for a total of 15 hooks



MSCATH-7-Catheter slide shelf for use in double wide MedStorMax, with 7 cath slides, 5 hooks per slide, for a total of 35 hooks



MSCATH-LBL-Catheter Slide Label Envelope



MSLBL-1-Bar for card MSLBL-2-Bar for card



MSLBL-3-Label bar



MSLBL-4-Label holder for basket

# **Dividers for ABS Gray** Trays\*

81033-2" tray, long divider 81034-2" tray, short divider **81035**–4" tray, long divider 81036-4" tray, short divider **81037**–8" tray, long divider 81038-8" tray, short divider \* Minimum order of 10

**Dividers for PC Clear Trays\*** 



81063-2" tray, long divider 81064-2" tray, short divider 81065-4" tray, long divider 81066-4" tray, short divider 81067-8" tray, long divider

81068-8" tray, short divider \* Minimum order of 10

Sliding Dividers, PC Clear\*



sliding divider **81070**-4" tray, sliding divider 81071-8" tray, sliding divider

\* Minimum order of 10

**Dividers for Wire Baskets\*** 



81083-4" wire basket, long divider 81084-4" wire basket, short divider 81085-7" wire basket, long divider 81086-7" wire basket, short divider \* Minimum order of 10

#### **ACCESSORIES FOR MEDSTORMAX CARTS AND CABINETS**



81039-Pull-out Stoppers for 2", 4" and 8" Trays



**41037**–Lock Reader Card Badges for Proximity Lock Cart



**41053**–Lock Reader Tags for Proximity Lock Cart



81000-Replacement Side Panels for Modular Trays



41052–LockView Software and Dongel with RJ-11 Cable allows user to interact with electronic lock through laptop computer to perform mass programming and viewing of audit trail



**40542**– Replacement Tambour Door for MS8128, Single Column MedStorMax



**40541**– Replacement Tambour Door for MS8140, Double Column MedStorMax



**40543**–Replacement Tambour Door for MS8160, Triple Column MedStorMax

#### **DIMENSIONS & SPECIFICATIONS**

| MODEL #           | OVERALL DIMENSIONS   | NET WEIGHT (EST.)  |
|-------------------|--|--------------------|
| Single Column, Fu | ıll Height Carts, Tambour Door                                   |                    |
| MS8128            | 80.5" H x 27.8" W x 27.9" D (204.5 cm H x 70.5 cm W x 70.8 cm D) | 140 lbs (63.5 kg)  |
| MS8128CATH        | 80.5" H x 27.8" W x 27.9" D (204.5 cm H x 70.5 cm W x 70.8 cm D) | 170 lbs (77 kg)    |
| Single Column, Fu | ll Height Carts, Tempered Glass Door                             |                    |
| MS8128DR          | 76" H x 27.8" W x 29.6" D (193 cm H x 70.5 cm W x 75.2 cm D)     | 170 lbs (77.1 kg)  |
| MS8128DRCATH      | 76" H x 27.8" W x 29.6" D (193 cm H x 70.5 cm W x 75.2 cm D)     | 198 lbs (89.8 kg)  |
| Sinale Column. Fu | ıll Height Carts, Wide Version, Tambour Door                     |                    |
| MS8138            | 80.5" H x 32" W x 20.5" D (204.5 cm H x 81.3 cm W x 70.8 cm D)   | 160 lbs (72.6 kg)  |
| Double Column E   | ull Height Carts, Tambour Door                                   | ( 0/               |
| MS8140            | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 265 lbs (120.2 kg) |
| MS8140SH          | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 275 lbs (124.7 kg) |
| MS8140SPLITA/B    | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 270 lbs (122.3 kg) |
| MS8140-A          | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 330 lbs (149.7 kg) |
| MS8140-B          | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 318 lbs (144.2 kg) |
| MS8140-C          | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 325 lbs (147.4 kg) |
| MS8140-D          | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 325 lbs (147.4 kg) |
| MS8140-ARTHRO     | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 310 lbs (140.6 kg) |
| MS8140-CARDIO     | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 345 lbs (156.5 kg) |
| MS8140-CYSTO      | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 337 lbs (152.8 kg) |
| MS8140-OPTHA      | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 332 lbs (150.6 kg) |
| MS8140-LAP        | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 333 lbs (151 kg)   |
| MS8140-NEURO      | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 330 lbs (149.7 kg) |
| MS8140-ORTHO      | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 341 lbs (154.6 kg) |
| MS8140-VASC       | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 333 lbs (151 kg)   |
| MS8140-UR0        | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 326 lbs (147.8 kg) |
| MS8140CATH        | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 168 lbs (76.2 kg)  |
| MS8140-CATH4      | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 175 lbs (79 kg)    |
| MS8140-CATH5      | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 175 lbs (79 kg)    |
| MS8140-CATH6      | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 175 lbs (79 kg)    |
| MS8140-CATH7      | 80.5" H x 42" W x 27.9" D (204.5 cm H x 106.7 cm W x 70.8 cm D)  | 200 lbs (90 kg)    |
| Double Column, F  | ull Height Carts, Tempered Glass Door                            |                    |
| MS8140DR          | 76" H x 42" W x 29.6" D (193 cm H x 106.7 cm W x 75.2 cm D)      | 332 lbs (150.6 kg) |
| MS8140DR-A        | 76" H x 42" W x 29.6" D (193 cm H x 106.7 cm W x 75.2 cm D)      | 396 lbs (179.6 kg) |
| MS8140DR-SH       | 76" H x 42" W x 29.6" D (193 cm H x 106.7 cm W x 75.2 cm D)      | 332 lbs (150.6 kg) |
| MS8140DRCATH      | 76" H x 42" W x 29.6" D (193 cm H x 106.7 cm W x 75.2 cm D)      | 170 lbs (77.1 kg)  |
| MS8140DR-CATH1    | 76" H x 42" W x 29.6" D (193 cm H x 106.7 cm W x 75.2 cm D)      | 387 lbs (175.5 kg) |
| MS8140DR-CATH3    | 76" H x 42" W x 29.6" D (193 cm H x 106.7 cm W x 75.2 cm D)      | 390 lbs (176.9 kg) |

Shipping Weights: Single Column (MS8128 Carts) add packaging weight of 81 lbs (36.7 kg) per cart Double Column (MS8140 & MS6140 Carts) add packaging weight of 130 lbs (59 kg) per cart Triple Column (MS8160 Carts) add packaging weight of 190 lbs (86.2 kg) per cart

Standard shipping is palletized and wood framed for maximum protection. Harloff offers a Green Delivery option via Blanket Wrap carrier. Call for comparison quote. Harloff offers special packaging for international shipments. Call for details.

#### **DIMENSIONS & SPECIFICATIONS**

| MODEL #           | OVERALL DIMENSIONS  | NET WEIGHT (EST.)  |
|-------------------|---|--------------------|
| Double Column, 3/ | 4 Height Carts, Tambour Door                                      |                    |
| MS6140            | 60.5" H x 42" W x 27.9" D (153.7 cm h x 106.7 cm W x 70.8 cm D)   | 220 lbs (99.8 kg)  |
| MS6140CATH        | 60.5" H x 42" W x 27.9" D (153.7 cm h x 106.7 cm W x 70.8 cm D)   | 240 lbs (108 kg)   |
| MS6140-CATH2      | 60.5" H x 42" W x 27.9" D (153.7 cm h x 106.7 cm W x 70.8 cm D)   | 240 lbs (108 kg)   |
| MS6140-CATH3      | 60.5" H x 42" W x 27.9" D (153.7 cm h x 106.7 cm W x 70.8 cm D)   | 240 lbs (108 kg)   |
| MS6140-CATH4      | 60.5" H x 42" W x 27.9" D (153.7 cm h x 106.7 cm W x 70.8 cm D)   | 240 lbs (108 kg)   |
| Double Column, 3/ | 4 Height Carts, Tempered Glass Door                               |                    |
| MS6140DR          | 57.5" H x 42" W x 29.6" D (153.7 cm H x 106.7 cm W x 75.2 cm D)   | 281 lbs (127.4 kg) |
| Double Column, S  | hort Height Carts, Tambour Door                                   |                    |
| MS4040            | 43.3" H x 42" W x 27.9" D (109.9 cm H x 106.7 cm W x 70.8 cm D)   | 182 lbs (82.5 kg)  |
| MS4040-A          | 43.3" H x 42" W x 27.9" D (109.9 cm H x 106.7 cm W x 70.8 cm D)   | 182 lbs (82.5 kg)  |
| MS4040-B          | 43.3" H x 42" W x 27.9" D (109.9 cm H x 106.7 cm W x 70.8 cm D)   | 182 lbs (82.5 kg)  |
| Double Column, S  | hort Height Carts, Tempered Glass Door                            |                    |
| MS4040DR          | 40.8" H x 42" W x 29.6" D (103.5 cm H x 106.7 cm W x 75.2 cm D)   | 193 lbs (87.5 kg)  |
| Triple Column, Fu | ll Height Carts, Tambour Door                                     |                    |
| MS8160            | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 375 lbs (170.1 kg) |
| MS8160SH-L        | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |
| MS8160SH-R        | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |
| MS8160L           | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 370 lbs (167 kg)   |
| MS8160R           | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 370 lbs (167 kg)   |
| MS8160L-SPLITA    | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 370 lbs (167 kg)   |
| MS8160L-SPLITB    | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 370 lbs (167 kg)   |
| MS8160R-SPLITA    | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |
| MS8160R-SPLITB    | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |
| MS8160-ARTHRO     | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |
| MS8160-CARDIO     | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |
| MS8160-CYSTO      | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |
| MS8160-LAP        | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |
| MS8160-ORTHO      | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |
| MS8160-STAPLE     | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |
| MS8160-VASC       | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |
| MS8160CATH        | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |
| MS8160-CATH2      | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |
| MS8160-CATH3      | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |
| MS8160-CATH4      | 80.5" H x 59.6" W x 27.9" D (204.5 cm H x 151.4 cm W x 70.8 cm D) | 400 lbs (181 kg)   |

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Harloff offers special packaging for international shipments. Call for details.

#### **COLOR GUIDE & GENERAL INFORMATION**



Choose from any of our durable, long lasting paint finishes. Use this color guide to select the appropriate color for your order.

Harloff's high-capacity powder coating conveyor system uses an electrostatically applied paint that is baked on at 400 degrees Fahrenheit to ensure durability.

Harloff can provide custom colors and finishes to match unique requirements.

Please be aware that Harloff requires a color choice on all orders in order to process them for shipment.

#### **Placing Your Order**

- Orders can be received by fax, mail, email, or sent EDI with established partners.
- No phone orders will be taken.
- Orders for painted product must specify a color to be considered complete and entered for production.
- Order acknowledgments will be sent within 24 hours to confirm details of order, i.e. products ordered, pricing and estimated ship date.
- All changes to purchase orders must be confirmed by hard copy.

#### **Terms of Sale**

- Net 30 days for regular customers with established credit.
- Visa, MasterCard, American Express, Automated Clearinghouse (ACH) and wire transfers accepted.
- C.O.D. shipments are not available.

#### **Shipping Terms**

- Our standard shipping terms are F.O.B. Colorado Springs, CO.
- Small packages are sent UPS ground.
- Carts are sent via LTL (freight) carriers.
- Harloff will select it's most cost-effective means of shipping unless otherwise specified.
- Freight estimates are available upon request.
- Drop ships are available with no fee and are preferred.
- Requests for expedited freight must be confirmed in writing.

#### **Damaged Goods**

- All shipments must be inspected for damage before signing for delivery.
- Damages must be reported to Harloff customer service within 48 hours.
- Photographs are required of damage.
- Please save all boxes and packaging materials.
- Damaged reported outside 48 hours will not be eligible for damage reimbursement.

#### **Return Goods**

- All returned goods must have an authorization number assigned by our Customer Service Department.
- Returns must be requested within 30 days from date of original delivery
- A restocking fee and return freight will be charged for all returns.
- Returned goods must be shipped in original packaging within 30 days after authorization number is issued.
- Credit will not be issued if product comes back damaged.

#### **Cancellations**

- Orders cancelled within 48 hours prior to shipping are subject to restocking fees.
- Orders that are shipped cannot be cancelled.
- Custom designed, custom built or custom painted orders cannot be cancelled.

#### **Product Warranties**

- Twelve year limited warranty on parts manufactured by Harloff.
- One year limited warranty on parts and hardware purchased by Harloff.
- Please contact customer service for additional details.

