

UPGRADE/ENHANCEMENT Notice



MANUFACTURER PARTS OBSOLESCENCE NOTIFICATION

Your current Spacesaver® product may be in need of a required upgrade to maintain service-ability and function.

As your Spacesaver service provider, we encourage you to upgrade your present system to avoid interruption of operability and ensure functionality of your system.

Beginning March 1, 2017, we will no longer have manufacturer support for systems installed prior to 1996 with EC300 control systems. As of March 1, 2018, we will also lose manufacturer support for systems installed between 1996 and 2006 with Power Pro, Power Assist, Programmable Electric, and EC400 control systems.

This could affect your storage system's productivity, as we won't be able to service these systems if critical parts fail unless they are upgraded.



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How this lack of part availability could affect your business:

Loss of service:

- Equipment will not be serviceable
- Our service team cannot provide replacement parts
- Troubleshooting becomes more expensive

Compare this to your other office equipment:

- Are you able to use other equipment that is 20+ years old?
- How much will extra downtime or non-use cost your company?



What can an upgrade provide for your business?

Cost of ownership:

- Faster troubleshooting and repair
- Parts are more dependable on newer systems
- New manufacturer five-year warranty on electrical parts
- Service contracts are less expensive

System operations:

- New systems are more user-friendly and proficient
- Some older components are reusable (motors, etc.)
- Added functionality such as security, touchscreens, and programmable aisle controls



We would be glad to perform a FREE assessment of your current mobile system for these upgrades and outstanding service issues.

Call us at 800-803-1083 to find out more.